



larger sizes, no compromises

# Returns Information

## What to do if you need to return an item.

We want you to love your purchases from BigBoys.co.uk, but if on a rare and unusual occasion you're not then chill your beans – because Houston, we DO NOT have a problem!

Just return the items using our FREE returns service within fourteen days of receipt. Email your name and order number to [returns@bigboys.co.uk](mailto:returns@bigboys.co.uk) stating you'd like a free return, and we'll send you a return label via email or post.

Whatever you send back must be in the original unworn condition with the brand labels attached – and after we've checked that everything's tickety - boo, we'll issue you a refund. To help speed up the process, fill in the form below too and return it with your items.

## Exchanges.

Pink not quite your colour? Things feeling a bit tighter than they should? If you've realised you need a different size or style, no sweat! Just return the original as above and then reorder online.

## Refunds.

In normal circumstances, we'll process your return and issue your refund on the same day as we receive your items. And once we've issued your refund, we'll drop an email to your registered email address to confirm that we've done it.

But remember, while BigBoys are super speedy and issue returns straight away, your bank might be a little slower and could take upto five days to accept it back into your account. Hey – don't shoot the messenger!

Full Name:

Order Number:  
(5 digits)

Phone:

Product Code (12 digits)	Reason For Return						Office use only			
	Too big	Too small	Unwanted gift	Changed mind	Faulty	Wrong item	RCV	RSG	CC	RF



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Returns Department  
82 York Road  
Leeds LS9 9AA