

What to do if you need to return an item.

We want you to be completely happy with your purchase from TDF Fashion. If for any reason you aren't, you can return the item within 14 days of receipt. The item must be returned in original, unworn condition and with the brand labels still attached. After examining the item, we will refund or exchange the product for you, to help speed up this process please fill in the boxes below and return this paperwork with your item.

The return is your responsibility until it reaches us, so we would strongly advise you use an insured, signed for delivery service. In the event the parcel goes missing on its way back to us, you can track it and make a claim for the value of the items if it cannot be located.

Exchanges

If you would like a different size or style you need to return the original item and then order a new item online.

Refunds

In normal circumstances your return will be processed the same day as your returned items reach us and any refunds will be issued. Once a refund has been issued, we'll send you an e-mail to confirm that a refund has been given, this will be sent to the e-mail address used when registering.

While TDF Fashion issue refunds straight away, it can take up to 5 working days for the refund amount to be accepted back into your account by your bank.

Unfortunately, we cannot cover the cost of returning an item to us unless the item has a manufacturing fault or you have been sent the wrong item.

Name: _____ Order Number: _____ Phone Number: _____

Product Code (12 digits)	Reason For Return	Office Use Only		
		RCV	RF	CC



Returns Department
82 York Road
Leeds
LS9 9AA